

Discover the Subscription Advantage

## Extending Your License Rights

Autodesk Subscription gives you a broad range of benefits, including greater flexibility in how you may use your Autodesk software.

This tutorial shows you how to extend your license rights to allow for home use, as well as the use of previous versions.

Scott Vrooman, Autodesk Subscription Customer

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## Extending Your License Rights

With most Autodesk products, Subscription customers can download and use previous versions of the software.\* This gives you greater flexibility – allowing you to use the most recent release, while continuing to use older versions for ongoing projects.

Subscription customers are also permitted to use their software on both a home computer and office computer.\*

Scott Vrooman, Autodesk Subscription Customer

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### Discover the Autodesk Subscription Advantage

Sign in to Subscription Center to Access Software Upgrades, Product Enhancements, Web Services, Expedited Technical Support, and More.

### Sign in to Subscription Center

Enter your User ID and Password to access additional features of this site.

\*Required Field

\*User ID

johndoe@email.com

\*Password

••••••••

[Forgot User ID?](#)

[Forgot Password?](#)

Remember My User ID

Keep Me Signed In [What is this?](#)

(Don't check if using a shared computer.)

[Learn more](#) about using a single Autodesk account to sign in to multiple Autodesk sites.

[Need Help?](#)

Submit

### Create an Account

Create a Subscription Center account or verify

Create an Account >

#### Tutorial: Signing in to Subscription Center

Learn to create an account, retrieve lost user ID, and understand Subscription benefits.

### Not a Subscription Customer?

[Learn More](#) about Autodesk Subscription features.

Contract Managers and Software Coordinators can extend your license rights by obtaining home use and previous version licenses on Subscription Center.

First, sign in to Subscription Center at:

[www.autodesk.com/subscriptionlogin](http://www.autodesk.com/subscriptionlogin)

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## Extending Your License Rights

On the Subscription Center home page, click Contract Administration on the left side of the screen.

Please note: this link only appears for Contract Managers and Software Coordinators.

**Subscription Advantage Packs: Tools That Make an Impact**

Get ahead with early access to the latest product enhancements.

[Download Now](#)

*"Subscription Advantage Packs deliver a number of enhancements—over and above the out-of-box version of my Autodesk software."*

—Customer Blog

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### Welcome John Doe

Autodesk® Subscription gives you the latest software upgrades, early access to product enhancements, technical support, and more.

[Need Help With Subs](#)

#### Keep Your Subscription Advantage

Your contract expires soon. Renew now to ensure access to your benefits.

[Renew Now](#)

#### Software Download

#### Get Your Upgrade



Download the latest version(s) of your Autodesk software product(s).

#### Delivery Preference for Future Upgrades

Software Coordinators can choose to have upgrades delivered via DVD/CD or as Software Download.

**Note:** Delivery options are limited in some countries. Changing this setting does not affect upgrades that have already been delivered or are currently being delivered.

#### Product Enhancements

[Download Subscription Advantage Packs and other Autodesk product enhancements](#)

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## Extending Your License Rights



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### Contract Administration

#### Coverage Report

View the details of your Subscription contract including the account type, number of seats per license, level of support available, and list of products on Subscription.

#### Renewal Report

Review a list of Subscription contracts currently within 90 days of their expiration date and get information on how to renew a contract.

#### Invite New Users

Invite users to set up their own Subscription Center accounts or control whether users can create their own accounts. Assign download privileges.

#### View / Edit Users

See list of invited users and edit user permissions.

#### Manage Software Coordinators

Add, remove, or assign coordinators to perform Subscription administrative tasks.

#### Manage Phone Support Users

Add or remove phone support users.

#### Set Reseller View

Allow resellers to view support requests and responses.

#### Set Access from Product

Allow users accessing Autodesk Subscription from products to create their own Subscription Center accounts. Also, assign the subscription services such users can access.

#### Request Home Use

Request serial numbers that will allow your employees to use licenses on a home computer.

#### Previous Versions

Use the previous versions of the products under your Subscription contract.

Need Help With Subscription?

#### Online Contract Renewal

Do you have questions about your Subscription contract? Get answers here more now.

#### Tools That Make an Impact

Download your Subscription Center tools.



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### Previous Version: Getting Started

Autodesk Subscription customers may now use previous versions up to three releases back\* from the number of licenses of the product currently under Subscription.

[Eligible Product List \(PDF\)](#) Previous Version licenses are available only for products listed in this document.

This is available to both stand-alone and network licenses on Subscription. To review the licenses you have, click the [Coverage Report](#).

To use a previous version, please select the license deployment that applies to you and click the [Continue](#) button.

- Stand-alone license  
 Network license

[Continue](#)

If you have your original software and serial number of your previous version, which has been kept for you, you may be able to use it. Note: You will be limited to the number of seats you already own.

Use of previous versions is governed by your [Terms and Conditions \(78k PDF\)](#).

[Previous Version FAQ](#) Frequently asked questions about the Previous Version benefit for Subscription.

Previous Version licenses are available for most (but not all) Autodesk products. To find out if they are available for your product, check the *Eligible Product List (PDF)*.

Depending on your product and the type of software license you have (Standalone or Network), you may be asked to complete a form after clicking the *Continue* button on this page. On the form, you'll need to provide your current serial number(s). To locate your current serial number(s), click the link to your *Coverage Report*.

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### Previous Version: Request Form

Please complete the following form to request Previous Version licenses. You may use the number of seat licenses for any qualifying previous version up to the number of seats of that product you currently have on Subscription. Subject to [Eligible Product List](#).

Your new Previous Version serial number will be sent to you via email. If you no longer have the CD or DVD media, your serial number confirmation email will contain information on how to order software media free of charge.

#### Contact Information

Verify that your contact information saved in your Subscription Center profile is correct. If you wish to modify your contact information, edit your [Subscription Center profile](#).

First Name: John

Last Name: Doe

Email Address: johndoe@email.com

Primary Phone: (415) 123-1234

#### Contract & Product Information

Identify the current licenses on which your Previous Version licenses will be based, their serial numbers and deployment. Refer to your [Coverage Report](#) for information needed to complete this form.

\* Are required entries

\* Contract Number

Current Serial #	Previous Product Name	Release
000 - 00000000	Autodesk Inventor Professional	2009

<input type="checkbox"/>	- <input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	- <input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	- <input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	- <input type="text"/>	<input type="text"/>	<input type="text"/>

## Extending Your License Rights

If you are required to complete the form shown here, please make sure your email address is correct. Previous version licensing details will be sent to the email address listed here.

To update your email address, click *Subscription Center profile*.

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Current Serial #	Previous Product Name	Release
000 - 00000000	Autodesk Inventor Professional	2009

<input type="checkbox"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>

## Extending Your License Rights

After confirming your email address, select your contract number from the drop down list. Enter the product serial numbers for which you'd like to request previous version licenses.

Enter the product name and the previous version year you need.

For most products, licenses are available for up to *three* previous versions.

After clicking submit, please allow a minimum of three business days to process your request.

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From: **Business Services**  
To:  John Doe  
Cc:  
Subject: SR# 0-123456789 - Request for Previous Version License

## Extending Your License Rights

After submitting the previous version request form, you should receive an email from Autodesk Business Services.

In this email, you will find the previous version serial number.

To request a DVD/CD, go to: [www.autodeskdocandmedia.com](http://www.autodeskdocandmedia.com)

To activate your product, go to:  
<https://registeronce.autodesk.com/custreg/beginRegistration.action>

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# Autodesk®

## Autodesk Business Services

Dear John Doe:

Thank you for your request of a serial number for previous version use under the Autodesk Subscription program terms and conditions. The information you provide helps us serve you better in the future and helps you stay informed about Autodesk products and services.

The serial number for your previous version is: AutoCAD 2010 ~000-12345678

If you require media, please click on the link below and then follow the instructions on the Autodesk request form: <http://www.autodeskdocandmedia.com>

To activate your product please go to <http://register.autodesk.com>

If you should fail to activate your product online, please respond to this email including the full email string and a description (or screen shot) of the error you encountered.

Sincerely yours,

Marc  
Autodesk Business Center

### Do you want to add information to your Service Request?

You can add updates and file attachments your Service Request at any time: [click here](#). Or simply reply to this email and include your updates and attachments. Please be sure to note all relevant details so we can quickly resolve your Service Request.

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### Contract Administration

#### Coverage Report

View the details of your Subscription contract including the account type, number of seats per license, level of support available, and list of products on Subscription.

#### Renewal Report

Review a list of Subscription contracts currently within 90 days of their expiration date and get information on how to renew a contract.

#### Invite New Users

Invite users to set up their own Subscription Center accounts or control whether users can create their own accounts. Assign download privileges.

#### View / Edit Users

See list of invited users and edit user permissions.

#### Manage Software Coordinators

Add, remove, or assign coordinators to perform Subscription administrative tasks.

#### Manage Phone Support Users

Add or remove phone support users.

#### Set Reseller View

Allow resellers to view support requests and responses.

#### Set Access from Product

Allow users accessing Autodesk Subscription from products to create their own Subscription Center accounts. Also, assign the subscription services such users can access.

#### Request Home Use

Request serial numbers that will allow your employees to use licenses on a home computer.

#### Previous Versions

Use the previous versions of the products under your Subscription contract.

Need Help With Subscription?

#### Online Contract Renewal

Do you have questions about your Subscription contract? Find out more now.

#### Tools That Make an Impact

Download your Subscription Center



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### Home Use of Your Autodesk Products

Autodesk Subscription customers can now request home use licenses for their employees. Home Use licenses are available for the following products:  
[Service Agreement for Home Use](#) (26k, PDF format).

- [Eligible Product List](#) (18k, PDF format). Home Use licenses are available only for the products listed below.

- [Home Use FAQ](#) (23k, PDF format). Frequently asked questions about the Home Use license process.

#### How it works

A home use license is a stand-alone license based on a primary license. The primary license can be a stand-alone license or a network license. A home use license based on a stand-alone primary license will have the same serial number as the primary license. A home use license based on a network primary license will have a different serial number, which you must obtain from Autodesk.

To request a Home Use license for stand-alone or network licenses, click the Continue button below. The Home Use license will be provided with an Ancillary Service Agreement and provided with instructions for obtaining your Home Use license.

[Continue](#)

Please view the Eligible Product List (PDF) to make sure your product qualifies for home use.

If you have further questions, refer to the Home Use FAQ and/or Service Agreement.

Click continue.

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### Home Use Ancillary Service Agreement

You must review and accept the Ancillary Service Agreement for Home Use prior to requesting a Home Use license. By activating or otherwise using a Home Use License or Licenses, you are agreeing to the following terms:

#### Ancillary Service Description for Home Use of Autodesk Software

Autodesk® Subscription allows Home Use of software programs that you have under Subscription, subject to the terms and conditions outlined below. Home Use is not currently available for all software programs or in all locations. Please contact your Autodesk authorized reseller or Autodesk representative for details on whether Home Use is available for your software program or in your region.

#### Explanation of Benefit

Home Use means that you, as the licensee of the software program, may install a second copy of the software program at a second location away from your office location under the following conditions:

- Such second location may include installation on a computer located at the home of your employees or on your employees' personal computers.
- The use of the software program when installed at such second location shall be to produce work related to your internal business needs or for your employees personal education or training needs.
- This Home Use benefit only applies for as long as your software program is under Subscription and only to the number of licenses of the software program that are under Subscription (see "Terms of Home Use Benefit" below).
- This Home Use benefit is subject to all of the terms set forth in this document and by installing the Home Use License or otherwise partaking in the Home Use benefits you are agreeing to the terms set forth in this document.

The installation of the software program at your work location is referred to as the "Primary License". "Home Use License" refers to the second installation of the software program that occurs as a result of this Home Use benefit.

#### Terms of Home Use Benefit

- Yes, I accept the Ancillary Service Agreement for Home Use
- No, I do not accept the Ancillary Service Agreement for Home Use

[Continue](#)

## Extending Your License Rights

For a stand-alone license, simply accept the agreement. You are now permitted to install your Autodesk software on your home computer, as well as on your office computer.

If you have a standalone license, you can use your existing serial number when installing your software on either computer; you do not need to submit a Home Use License Application form.

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### Home Use for Network Licenses

Please complete the following form to request home use license(s) based on a network license.  
Allow a minimum of 5 days for processing your request.

#### Contact Information

Verify that your contact information saved in your Subscription Center profile is correct. If you wish to modify your contact information, [edit your Subscription Center profile](#).



First Name: John

Last Name: Doe

Email Address: johndoe@email.com

Primary Phone: (415) 123-1234

#### Contract & Product Information

Identify the Network Licenses on which your Home Use Licenses will be based and provide the quantity of licenses you are requesting. Refer to your [Coverage Report](#) for additional information needed to complete this form.

\* Are required entries.

\* Contract Number

\* Country Where Used

Product Name	Release	Group ID/Serial #	Quantity
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>

## Extending Your License Rights

If you have a network license, you will need to complete the form shown here to obtain a home use license.

First, make sure your email address is correct. Home Use licensing details will be sent to the email address shown here.

To update your email address, click *Subscription Center profile*.

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### Home Use for Network Licenses

Please complete the following form to request home use license(s) based on a network license.  
Allow a minimum of 5 days for processing your request.

#### Contact Information

Verify that your contact information saved in your Subscription Center profile is correct. If you wish to modify your contact information, [edit your Subscription Center profile](#).

First Name: John

Last Name: Doe

Email Address: johndoe@email.com

Primary Phone: (415) 123-1234

#### Contract & Product Information

Identify the [Network Licenses](#) on which your Home Use Licenses will be based and provide the quantity of licenses you are requesting. Refer to your [Coverage Report](#) for additional information needed to complete this form.

\* Are required entries.

\* Contract Number

\* Country Where Used

Product Name	Release	Group ID/Serial #	Quantity
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>	<input type="text"/>

## Extending Your License Rights

Next, select your contract number and country from the drop down menus.

Enter the name of your product, the release year, your current serial number, and the number of home use licenses you need.

To locate your current serial number(s), click the link to your Coverage Report.

After submitting the form, please allow 5 business days for processing.

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### Log In

Are you a New User? Click "Create User ID Now".

Please enter your User ID, Password and click "Log In" to access the Autodesk service you requested. You can use your existing Subscription Center or Partner Center User ID and Password.

Registered Autodesk users are able to access various Autodesk services including:

- Product Registration and Activation
- Subscription Center
- Partner Center
- Web Support

Users from Japan with an existing Contact ID, please [click here](#).

The information you provide will be used by Autodesk to register and/or issue your activation code, to keep you informed about our products and services, and to ensure that you benefit from being an authorized Autodesk user. Autodesk does not sell or otherwise provide your information to anyone outside of Autodesk or our Authorized Business Partners. If you wish to correct your registration data, please click the link below to contact Autodesk or contact your local Autodesk office.

### Log-in to Autodesk

Don't have an Autodesk User ID?

Signing up is quick and easy!

[Create User ID Now](#)

User ID

Password

Remember Me

[Forgot your User ID?](#)

[Forgot your Password?](#)

Log In

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### Program Information

#### Program Guide

This guide describes the various components of Autodesk® Subscription. You can learn how to access your program benefits and manage your subscription contract. You can also find definitions of common Subscription terms and whom to contact if you need assistance.

#### Subscription Tutorials

View these tutorials to learn how to download software and Subscription Advantage Packs from Subscription Center. Contract Managers and Software Coordinators can learn how to extend license rights, manage and/or renew Subscription contracts, and give users access to benefits.

#### Frequently Asked Questions

Review these frequently asked questions about Autodesk® Subscription.

#### Terms & Conditions

The official Subscription terms and conditions that apply to all new and renewal subscriptions, except for the supplemental terms referenced on this site that apply to specific products or customers.

Need Help With Subscription?

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Download your Subscription



To learn more about Autodesk Subscription, check out the Program Guide, as well as Frequently Asked Questions in the Program Information section of Subscription Center.

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