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Autodesk Subscription gives you a broad range of benefits, including software upgrades and access to previous versions of your Autodesk software.

This tutorial shows you how to download the Subscription software you're entitled to use.

A portrait of Scott Tindell, a man with a goatee and a black shirt, smiling. The background behind him is a green and blue abstract graphic with curved lines.

Scott Tindell, Autodesk Subscription Customer

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Autodesk Subscription is a cost-effective way to keep your software up-to-date. You receive any upgrades released during your Subscription term – and you can download them immediately.

Autodesk Subscription also gives you the flexibility to download and use previous versions of your software.*



Scott Tindell, Autodesk Subscription Customer

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* Use of previous versions is subject to certain conditions and may not be available for all software products or in all locations.

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Sign in to Subscription Center to Access Software Upgrades, Product Enhancements, Web Services, Expedited Technical Support, and More.

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Enter your User ID and Password to access additional features of this site.

*Required Field

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johndoe@email.com

*Password

••••••••

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Tutorial: Signing in to Subscription Center

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—Customer Blog



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Before you can install your software, you will need your Product Key and Serial Number. If you can't locate these items, contact your Software Coordinator or Contract Manager.

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381-27150153	185D1	AutoCAD Architecture		110000438028	John Doe

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6000 Projects	4/19/2011 8:01 AM	File fol
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8000 Reference	4/11/2011 12:51 PM	File fol
9000 Personal	9/2/2011 9:56 AM	File fol
Access Connections	4/8/2011 3:48 PM	File fol
Adobe	4/8/2011 3:48 PM	File fol
AntiqueHunter	4/8/2011 3:48 PM	File fol
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Bluetooth Exchange Folder	5/29/2009 2:22 PM	File fol
cache	4/8/2011 3:48 PM	File fol
CoffeeCup Software	4/8/2011 3:48 PM	File fol
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Serial #	Key	Product	Group Name	Contract	Coordinator	Cu
361-27279918	237D1	AutoCAD Civil 3D		110000438151	John Doe	Wa

AutoCAD Civil 3D English, European

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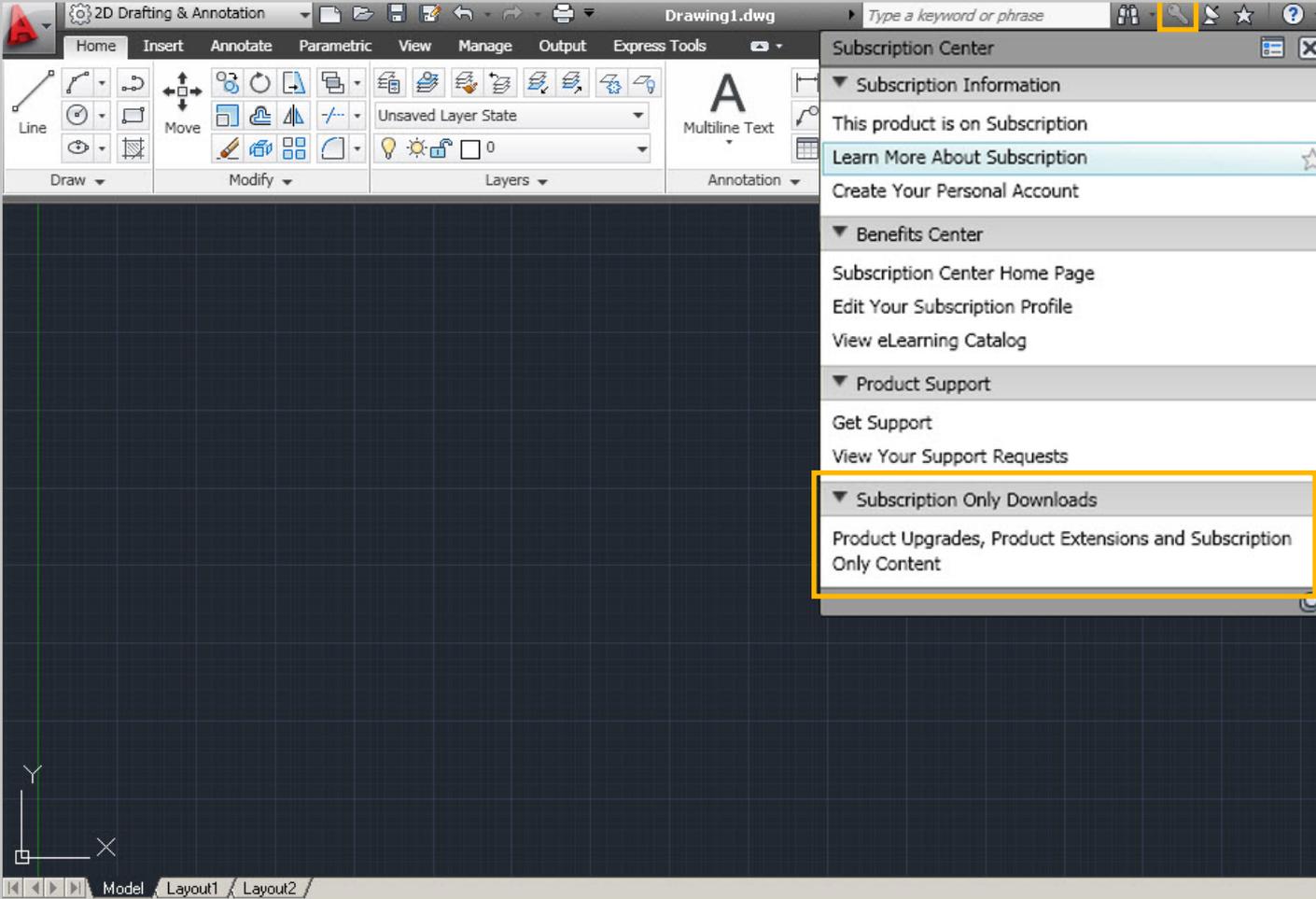
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Serial #	Key	Product	Group Name	Contract	Coordinator	Customer
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* Are required entries.

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* Delivery Preference for future upgrades Download Box

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My Role(s)

Contract Manager	Contract 11X-002233X
Contract Manager	Contract 22X-002233X
End User	Contract 33X-002233X
End User	Contract 44X-002233X
End User	Contract 55X-002233X
Support User	

My Contract Administrator(s)

Ann Williams	Contract 66X-002233X
David Smith	Contract 77X-002233X
James Gallo	Contract 88X-002233X

Sign In Profile

Express Service ID 16311133

* User Id

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If you select Box, a DVD/CD will be shipped to you automatically whenever upgrades are released.

If you select Download, a box will not be shipped automatically, but you can **request a DVD/CD upon release**, if needed.

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Review a list of Subscription contracts currently within 90 days of their expiration date and get information on how to renew a contract.

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See list of invited users and edit user permissions.

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Add, remove, or assign coordinators to perform Subscription administrative tasks.

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Add or remove phone support users.

Set Reseller View

Allow resellers to view support requests and responses.

Set Access from Product

Allow users accessing Autodesk Subscription from products to create their own Subscription Center accounts. Also, assign the subscription services such users can access.

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Request serial numbers that will allow your employees to use licenses on a home computer.

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Contract Managers and Software Coordinators can find this information in the Coverage Report.

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Click the **Contract #** below to view or download detailed information about the products and services on your Subscription contract.

Contract #	Program	Start Date	End Date	Status	Company	Contract Manager	Renew Online
341-83042303	Subscription	3/26/2007	3/25/2011	Active	Autodesk-CSC	John Doe	
110000202844	Education	7/9/2009	3/26/2011	Active	Autodesk-CSC	John Doe	
339-4513308	Subscription	10/5/2007	10/4/2012	Active	Autodesk-CSC	John Doe	

Selected Contract Details

Contract: 341-83042303

Program: Subscription

Start Date: 3/26/2007

End Date: 3/25/2011

Status: Active

Renew Online:

Contract Manager

Name: John Doe

Email: johndoe@email.com

Phone #: 415-000-0000

Extension:

Company Details

Name: Autodesk-CSC

Address 1: 4000 Civic Center Dr

Address 2:

Address 3:

City: San Rafael

State: CA

Country: United States

Postcode: 94903-4171

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Selected Contract Details

Contract: 110000202844	Contract Manager	Company Details
Program: Education	Name: John Doe	Name: Autodesk-CSC
Start Date: 7/9/2009	Email: johndoe@email.com	Address 1: 4000 Civic Center Dr
End Date: 3/26/2011	Phone #: 415-000-0000	Address 2:
Status: Active	Extension:	Address 3:
Renew Online:		City: San Rafael
		State: CA
		Country: United States
		Postcode: 94903-4171

Search: To find or filter specific products or Groups, press the *Search* button.

Export: To begin downloading a CSV format file of your contract data, press the *Export* button.

Details: To view more detailed information about a product, click on the *Serial Number*.

Products

Serial #	Product Key	Level	Group	Product Family	Release Language	Deployment Seats	Software Coordinator	Reseller
351-67080577651B1		Web Support		Autodesk Education Master Suite	2010 English, International	Standalone 25	John Doe	No Dealer

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