

Installing and Using the Download Manager

The first time you encounter a link on a site that uses the Download Manager, you will be given the option to install the Download Manager. This page describes the Download Manager, including system requirements, as well as how to install and use. You cannot install the Download Manager from this page.

What Is the Download Manager?

The Download Manager is an application from Akamai Technologies that provides faster, more flexible large-file downloading than is normally available through browsers. Autodesk uses this application to make it easier to download large files.

- The Download Manager lets you download larger files than some standard browsers allow.
- You can pause and resume downloads at any time—even if you restart your PC or close your browser.
- The Download Manager provides detailed information about download progress and success rates.
- If the website uses cookies to authenticate your download requests, the Download Manager will use those cookies the same way your browser would.

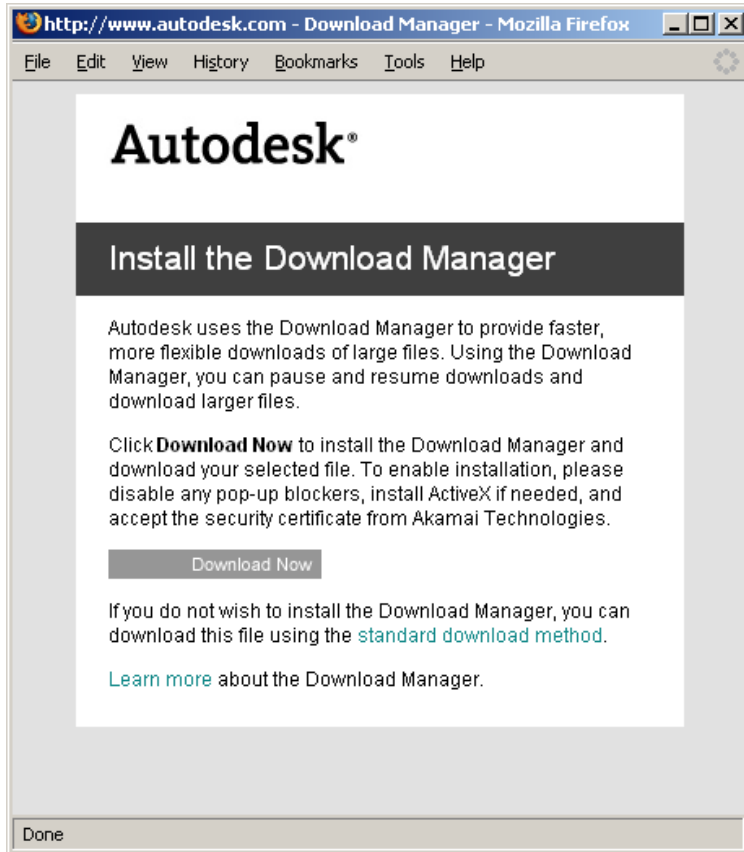
System Requirements

OS	Browser	Browser enabled
Windows ME, 2000, XP, and Vista	Internet Explorer (IE) 5.01, 5.5, 6.0, 7.0	ActiveX controls Active Scripting
	Mozilla Firefox 1.0, 1.5, 2.0 Netscape Navigator 6, 7, 8 Mozilla 1.4-1.8	Sun JRE 1.4.x or greater JavaScript
Mac OS X	Safari Mozilla Firefox 1.5, 2.0	Sun Java Runtime Environment (JRE) 1.4.x or greater JavaScript

Note: Internet Explorer for Mac OS is not compatible with the Download Manager.

Installing the Download Manager

The first time you click a link to a Download Manager-enabled file, you will see the following dialog box:



Depending on the browser and platform you use, you may also be asked to accept a security certificate from Akamai Technologies, install ActiveX, or install the Sun Java Runtime Environment.

If you want to install the Download Manager:

- Disable any pop-up blockers and accept the security certificate from Akamai Technologies. Install ActiveX or Sun JRE, if needed.
- Click the **Download Now** button, and the Download Manager will be automatically installed.

The Download Manager is now installed. Use the Save dialog box to specify where you want the file downloaded and click **Save**.

Once you install the Download Manager, every link on the Autodesk site that is Download Manager-enabled will automatically use the Download Manager to speed your file downloads.

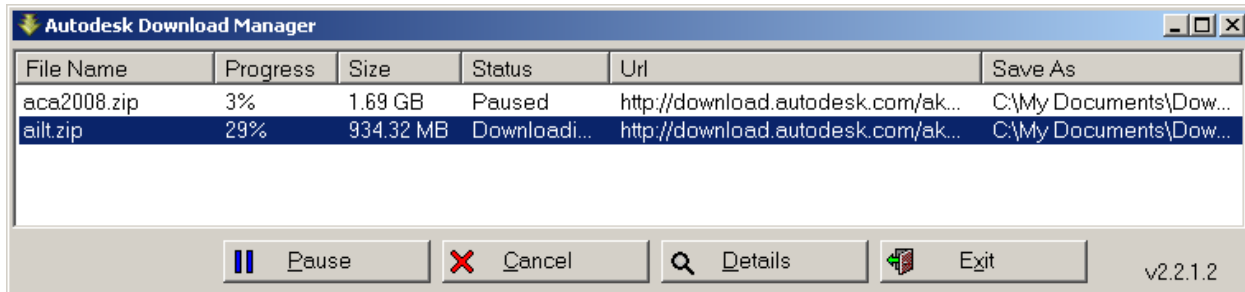
If you do not want to install the Download Manager:

You can choose to skip the Download Manager installation and download files in the standard way.

- Do not accept the security certificate.
- Click the Standard Download link in the Install the Download Manager pop-up.

Using the Download Manager

When the download begins, the Download Manager icon is placed on the desktop and the following window appears:



This window lists all the current downloads. You can download several files at the same time, and you can select files on which to take further actions, such as pausing or canceling.

Pause/Resume—Toggles between pausing a download and resuming. You can select a file to pause or to resume downloading if previously paused. If you click **Pause**, the button changes to **Resume**.

Cancel— Removes a file from the download list and stops downloading it.

Details— Shows a dialog box that displays the download progress, how much time is left to complete the download, and the file transfer rate.

Exit— Pauses whatever downloads are in progress and closes the list window.

You can relaunch the Download Manager and resume a download at any point, even after you turn the computer off and back on, by double-clicking the Download Manager icon on the desktop to open the list window.

Removing the Download Manager from Internet Explorer

This applies to those running the Download Manager with Internet Explorer.

If you want to remove the Download Manager from your Internet Explorer application, you can delete the ActiveX control as follows:

1. Close all open Download Manager windows **and all** Internet Explorer windows.
2. Re-open Internet Explorer.
3. From the **Tools** menu, select **Internet Options**.
4. Select the **General** tab.
5. In the Temporary Internet Files and/or History Settings group (depending on your version of IE), click the **Settings** button.
6. In the Settings dialog, click the **View Objects** button.
7. In the Downloaded Program Files window that opens, right-click the **Download Manager** object and select **Remove**.
8. Close the Downloaded Program Files window and Internet Options windows.