

Questions and answers

Autodesk CFD Updates at FY19 Global Launch Customer FAQ

Table of contents

1. General product information	1
1.1 What is happening to Autodesk CFD?	1
1.2 What are the replacement offerings?.....	1
1.3 Why is Autodesk making this change?	1
1.4 What geographies are affected by this change?.....	1
1.5 How does this impact product pricing?	1
2. Additional customer information	1
2.1 Why is this change beneficial to you as an existing customer?.....	Error! Bookmark not defined.
2.2 Is there any price impact when you come up for renewal?	1
2.3 What happens if you have more environments than solvers or vice versa?	2

1. General product information

1.1 What is happening to Autodesk CFD?

Autodesk® CFD® is being consolidated from four product offerings to two product offerings. The two product offerings are called Autodesk® CFD® Premium and Autodesk® CFD® Ultimate.

Below is an outline detailing the consolidation and updates:

- Autodesk® CFD® Advanced will become Autodesk CFD Premium with the environment included within the subscription.
- Autodesk® CFD® Motion will become Autodesk® CFD® Ultimate with the environment included within the subscription.
- CFD Design Study Environment will no longer be available as a standalone product however, will be included within CFD Premium or CFD Ultimate.
- CFD Base will no longer be available for new subscription.

These changes will be effective starting April 11, 2018. Existing subscription customers will maintain access to the technology and will continue to receive support until the end of the current contract.

1.2 What are the replacement offerings?

For the two products that will be impacted:

- CFD Design Study Environment will now be included within CFD Premium or CFD Ultimate.
- CFD Base will no longer be available as a separate offering for subscription or maintenance renewals. Customers on maintenance for CFD Base can continue using the last release even after the expiration of their maintenance contract. In addition, you will have the option to switch to subscription, either to CFD Premium or CFD Ultimate. Customers that are on subscription will get access to CFD Premium 2019 through the remainder of their current contract.

1.3 Why is Autodesk making this change?

Autodesk continuously strives to improve our comprehensive simulation portfolio of product offerings so our customers can continue to enjoy the technology as well as the simplified user experience with such things as; licensing, installation and product management. Most CFD customers have a single environment and solver combination, which is now available as one simple, single license and product key. This change to combine our CFD offerings into two products all the while simplifying the delivery and access of the technology allows Autodesk to align the products to the needs of our customers.

1.4 What geographies are affected by this change?

All geographies are affected.

1.5 How does this impact product pricing?

There will be no price change for you. This is just a simplified packaging of the current CFD products.

2. Additional customer information

2.1 Why is this change beneficial to you as an existing customer?

Customers will see a simplified user experience including a single product key and license file as well as an easier installation experience. The Autodesk Account Portal will have a single download file for CFD Premium or CFD Ultimate 2019, instead of the environment and solvers being separated. At the time of renewal, customers can renew their CFD Premium or CFD Ultimate maintenance or subscription. If you are a Token Flex customer, you will see 2019 CFD Ultimate appear in Autodesk Account Portal instead of CFD Motion.

The simplified user experiences should be a great benefit. These updates help to remove the complexity of the installation process as well as product management, support and renewal processes. Maintenance customers that have CFD Base can use their 2018 license perpetually or you can move to CFD Premium or CFD Ultimate.

Subscription customers can continue to use current offerings until their term expires, at that time, customers will need to subscribe to CFD Premium or CFD Ultimate.

2.2 Is there any price impact when you come up for renewal?

There is no price impact to this packaging change. Any future price change is simply due to Autodesk pricing updates.

2.3 What happens if you have more environments than solvers or vice versa?

Our recommendation is to engage with your Autodesk partner to find the best possible solution to help move forward.