Autodesk®
Smoke® 2010
A Discreet® Systems product
For Mac OS® X

Fixed and Known Bugs

Autodesk®

Autodesk® Smoke® 2010 For Mac OS® X

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Introduction 1

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About This Document

This document lists the fixed and known bugs for Autodesk® Smoke® 2010 for Mac OS® X.

Download the latest version of this document for a specific release to see the cumulative list of all fixed and known bugs.

Any necessary workarounds, installation considerations, or other issues of note can be found in the most recent release notes, available from *http://www.autodesk.com/me-documentation*.

The main level bookmarks in this PDF display the versions of this release. You can then use the nested bookmarks to find specific feature areas. You can also use the Search tool to search for specific words.

Contacting Customer Support

For Autodesk Media and Entertainment Customer Support, visit *http://www.autodesk.com/support*.

Customer support is also available through your Autodesk reseller. To find a reseller near you, consult the reseller look-up database at *http://www.autodesk.com/resellers*.

Fixed Bugs in Smoke 2010 SP2 for Mac OS X

Feature Area	ID	Fixed Bug Description
software configuration	sys00332248	The license wizard now works properly.

Fixed Bugs in Smoke 2010 SP1 for Mac OS X

Feature Area	ID	Fixed Bug Description
import / export movie	sys00317902	Smoke crashes when loading AVC Intra clips in MXF Essence mode.
import / export omf	sys00319955	Exporting to OMF does not work.
lut	sys00318004	Smoke crashes when importing a clip with LUTs and resize enabled.
player	sys00313111	Playback of HD clips drops during the first seconds.
player	sys00326124	Playback of 1080@50i 25 fps clip drops frames.
text	sys00314924	The Text Module in Smoke does not import 2-byte characters properly.

Known Bugs in Smoke 2010 SP1 for Mac OS X

Feature Area	ID	Known Bug Description
action	sys00326510	The Action Module does not support 2-byte characters.
wiretap	sys00326915	Wiretap path translation does not work properly on Mac OS X. This prevents Lustre from finding media that is published from Smoke for Mac OS X. Affected software: Smoke Affected platforms: Mac Pro 2009 Affected OS: Mac OS X 10.6

Known Bugs in Smoke 2010 for Mac OS X

Feature Area	ID	Known Bug Description
aaf	sys00314601	The File Attributes fields of AAF files display "NA" instead of the correct file information.
action	sys00317683	Smoke crashes when attempting to load text files in the Action 3D text module. Workaround: use copy and paste to insert the text from the file into Smoke.
broadcast monitor	sys00312995	When entering an effects module or somes soft effects (such as Axis or Wipe), the message "Preview unavailable" flashes on the broadcast monitor. The problem occurs only in "Show selected item" mode.
colour warper	sys00316049	The Home position of the Colour Warper scopes is out of screen on 30-inch monitors. Workaround: - For the 2D Scope: switch to 3-up / 4-up view and press Home. - For the 3D Scope: do not use 1-up view.
editdesk	sys00318127	BatchFX setups coming from a Linux Smoke/Flame workstation take longer to render on a Mac workstation.

Feature Area	ID	Known Bug Description
General	sys00321530	The Autodesk Tools Web page is not available at http://localhost/ after WiretapCentral or Backburner are installed on dedicated systems.
import / export movie	sys00318123	Exporting 10-bit clips produces corrupt results if the Fit Method is set to center/crop, and a 3D LUT is applied. Workaround: use the Lut Editor in EditDesk.
import / export movie	sys00317462	Smoke cannot import files with a comma in the file name.
import / export movie	sys00317902	Smoke crashes when loading AVC Intra clips in MXF Essence mode. Workaround: load the clip in P2 mode (with audio), and then remove the audio files manually in the timeline.
import / export omf	sys00319955	Exporting to OMF does not work.
Installer	sys00321906	When installing Wiretap Gateway on a dedicated system, the license wizard does not create the full path to the license file, and incorrectly reports that the license was installed successfully. Workaround: License Wiretap Gateway manually, as documented in the Autodesk WiretapCentral 2010.2 and Wiretap Gateway 2010.2 Installation and Configuration Guide

Feature Area	ID	Known Bug Description
library	sys00321450	Clicking the Show Selected Item icon on a newly imported AVC clip crashes Smoke.
lut	sys00318004	Smoke crashes when importing a clip with LUTs and resize enabled.
lut	sys00319539	If a LUT is used in Smoke, and the user uses ALT+TAB to switch to another application, the entire OS seems to be affected by the LUT as well. Workaround: Deactivate the LUT in Smoke before using ALT+TAB.
network	sys00321381	Smoke fails to start if the workstation IP address changes. Workaround: use a static network configuration to ensure the IP address does not change.
network	sys00321783	If the workstation hostname is not resolvable through DNS, Smoke fails to start and the following error message appears: "ERROR: VOLUMEMGT: Failed to initialize Stone+Wire connection."
other	sys00321800	Entering 2-byte characters (such as Japanese) in the fields of the Smoke Setup utility causes the Smoke configuration files to be unusable. Workaround: Use only English characters when entering values in the Smoke Setup utility.

Feature Area	ID	Known Bug Description
other	sys00321814	The Smoke Monitor utility reports that Wiretap Gateway is up and running even though the service is not licensed.
paint	sys00317862	The application becomes sluggish when painting out of the work area in tiled mode, with 10-bit, or 12-bit clips. Workaround: restart Smoke.
system configuration	sys00317559	The jog and shuttle features in the Smoke player do not work with the Wacom Intuos 4 pen tablet.
system configuration	sys00319355	Replacing a Wacom Intuos pen tablet model with another (e.g. Intuos 3 with Intuos 4) causes the new tablet to have an offset. Workaround: 1. Power off the workstation. 2. Restart the workstation, and uninstall the Wacom driver. 3. Connect the new tablet. 4. Reinstall the Wacom driver.
text	sys00315813	A number of Mac system fonts do not load in Smoke.
unlink / relink	sys00315942	There is no Exit button when the VTR recapture process is complete.
utilities	sys00321584	The HDSL lines in the Emulator tab of the Smoke Setup utility are incorrect.

Feature Area	ID	Known Bug Description
vtr i/o engineering	sys00316206	VTR Emulator playback may be intermittently one frame off.
vtr i/o engineering	sys00321169	A Mac workstation set up as a VTR emulator crashes or freezes if video drops during the record operation.
vtr i/o engineering	sys00321425	HSDL Record mode does not work.
vtr input	sys00316037	During clip input or output, video is stuttering in the graphics monitor. Note that the clip is captured correctly.
wiretap	sys00321713	Red frames appear in clips imported through WiretapCentral if Wiretap Gateway or the Wiretap Server are stopped from the Smoke Monitor while WiretapCentral is working. Workaround: Before stopping or restarting any of the services listed in the Smoke Monitor, make sure Smoke is not running, and that no background media transfer or processing is taking place.