About the Download Manager

The first time you encounter a link on a site that uses the Akamai Download Manager, you will be given the option to install the Download Manager. This page describes the Download Manager, including system requirements. You cannot install the Download Manager from this page.

What Is the Download Manager?

The Download Manager is an application from Akamai Technologies that provides faster, more flexible large-file downloading than is normally available through browsers. Autodesk uses this application to make it easier to download large files.

Installing the Download Manager

The first time you click a link to a Download Manager-enabled file, you will be asked to install a file from Akamai Technologies.

The NetSession client is installed as a service on Windows. After installation, the client can be used without being logged in as administrator. On Mac, it is a background application used only when the user who installed it is logged in.

Note that with Windows Vista 64-bit, additional steps may be required to view the NetSession Control Panel. Open the Windows Control Panel, select Additional Options and enable the option to View 32-bit control panel items.

After the Download Manager is installed, use the Save dialog box to specify where you want the file downloaded and click **Save**.

System Requirements

Supported platforms: Windows 7 (32- and 64-bit), Windows XP 32-bit (SP2 and SP3), Windows XP 64-bit, Windows Vista 32-bit (SP1 and SP2), Windows Vista 64-bit, and Mac OS X 10.4+.

Supported browsers: Internet Explorer 6, 7, and 8, Firefox 2.x and 3.x (tested up to 3.5), Safari on Mac OS X (tested up to 3.1.2), and Google Chrome (tested up to 1.0).

Learn More

Learn more about the Akamai Download Manager, including
- Troubleshooting steps
- FAQ

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