



Accessing Subscription Center

Autodesk®

Subscription Center

www.autodesk.com/subscriptionlogin

The Autodesk® Subscription Center is a password-protected website that provides direct access to Subscription benefits,* including:

- **Software**—Download automatic upgrades and get early access to product enhancements, including Subscription Advantage Packs.
- **Training**—Access exclusive product training videos, podcasts, e-Learning lessons, and Autodesk University courseware.
- **Support**—Get answers to your technical questions direct from the Autodesk support team and the Autodesk® KnowledgeBase.

*Please note: all Subscription benefits are not available for all products in all languages and/or regions. Access to certain benefits might also be restricted depending on your user profile and assigned access privileges.

This guide will help you sign in to Subscription Center to access all of your Subscription benefits.

Need to create a new Subscription Center account?

Don't know if you're eligible for a Subscription Center account?

See Page 4

Not sure if you already have a Subscription Center account?

Forgot your user ID?

See Page 9

Forgot your password?

See Page 12

Still having trouble?

If this guide does not help you resolve your sign-in problems, contact Autodesk at

www.autodesk.com/subscriptionhelp

Create An Account

www.autodesk.com/subscriptionlogin

Discover the Autodesk Subscription Advantage

Maximize your investment in Autodesk software with exclusive product upgrades, training resources, and technical support available through Subscription Center.

Sign in to Subscription

Enter your User ID and Password to access additional features of this site.

*Required Field

*User ID
michael.hall@autodesk.com

*Password

Forgot User ID? Forgot Password?

☒ Remember My User ID

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(Don't check if using a shared computer)

[Learn more](#) about using a single Autodesk account to sign in to multiple Autodesk sites.

[Need Help?](#) [Cancel](#) [Submit](#)

Create a Subscription Account

If you don't have a Subscription user ID and password or you're uncertain if your product is associated with a Subscription contract, we can help you create an account in a few simple steps.

Check to See if You're on Subscription [Find Out About Subscription Benefits](#)

Program Information

- [Sign-in FAQ](#) (pdf - 130Kb)
Get the information you need to open and sign in to your Autodesk Subscription Center account.
- [Program Guide](#) (pdf - 107Kb)
This comprehensive document covers the facts of Subscription from purchase through renewal.
- [Terms & Conditions](#) (pdf - 142Kb)
Your purchase of Subscription is subject to these terms and conditions.

[Get Answers to Your Questions About Subscription Center Login](#)

Not a Subscription Member?

[Learn about the smartest way to optimize your investment in Autodesk software.](#)

To create a new Subscription Center account, and/or to find out if you're eligible for an account, go to the Subscription Center sign-in page at: www.autodesk.com/subscriptionlogin

Click the link to "create an account."

Create An Account

Only Subscription customers are eligible for a Subscription Center account, so the first step is to verify that the product you're using is on Subscription.

To do this, you'll need to enter your product serial number.

[Close Window](#)

Verify Your Subscription

The first step in creating your Subscription Center account is to enter your Product Serial Number.

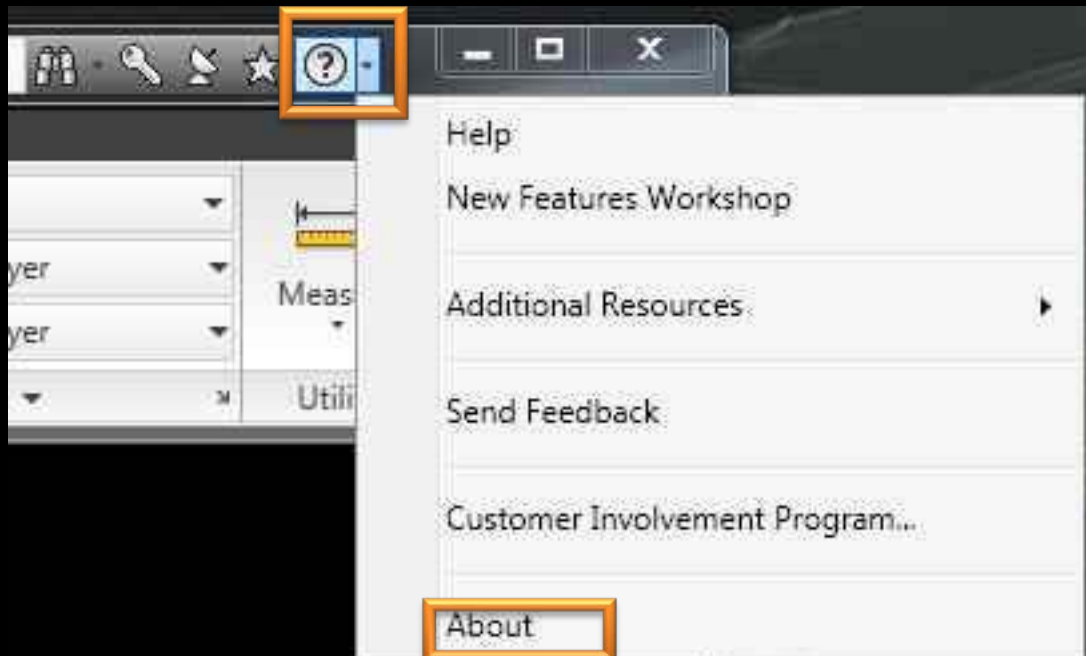
Enter Your Serial Number

How do I find my Serial Number?

Look for the Help icon on your product's top toolbar (usually located on the top right corner) and select the pulldown arrow beside the Help icon.

From the pulldown menu select 'About [Product Name]'. The serial number should appear in the pop-up window.

[Privacy Policy](#) — [Legal Notices & Trademarks](#)



Create An Account

To find your serial number, look for the help icon on your product's toolbar (it's usually located in the top, right-hand corner). Click the pull-down arrow beside the help icon, then select *About*. Your product serial number should appear in the pop-up window.

A screenshot of a 'Product License Information' dialog box. The dialog box contains several fields for license information. The 'Serial number' field is highlighted with an orange box and contains the text '350-03111975'. Other fields include 'License name' (AutoCAD 2010), 'Computer host name' (W7-Parallels-PC), 'Product key' (001B1), 'License type' (Standalone - Locked), 'License expiration date' (None), 'License behavior' (Permanent), 'License usage type' (Not For Resale Version), and 'License ID' (ACD_F_S). There are buttons for 'Update...', 'License Agreement', 'Activate...', 'Save As...', and 'Close'.

Create a Subscription Center Account

* Are required entries.

Account Roles

Subscription Role(s) End User

Sign In Profile

Express Service ID

* User Id

* Password

Must contain 8-12 characters (at least three different characters, one alphabetic character and one number)

* Verify Password

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* Security Question

* Answer

Customer Profile

* Country/Region

* Email Address

* First Name

* Last Name

Primary Phone ext.

Example: 415-555-5000 in North America
+1-001-22-4444-333 International

Alternate Phone ext.

* Preferred Language

Registration can take up to one minute for each product on the subscription contract. If you receive a "time out" error message simply close your browser and return a few minutes later. The registration process continues regardless if the browser is open or closed.

Create Profile

Create An Account

After submitting your serial number and verifying that your product is on Subscription, you'll be directed to the form shown here. Fill in the form and click *Create Profile*.

You will now receive an email that provides your Subscription Center user ID and password. You may sign in to Subscription Center at **www.autodesk.com/subscriptionlogin**

Create An Account

Email Address is Already Registered

Hi Bourassa,

The email address you provided is already linked to an existing Subscription account.

If you have forgotten your User ID or Password, click the "Forgot User ID?" or "Forgot Password?" on the [Subscription Center Sign In](#) homepage.

Access additional [Subscription Help](#)

If you receive the error message shown here, it means that you already have a Subscription Center account.

To retrieve your user ID, see page 9.

To retrieve your password, see page 12.

Get Your User ID

www.autodesk.com/subscriptionlogin

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Sign in to Subscription

Enter your User ID and Password to access additional features of this site.

*Required Field

*User ID: [Forgot User ID?](#)

*Password: [Forgot Password?](#)

☒ Remember My User ID

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Your purchase of Subscription is subject to these terms and conditions.

Get Answers to Your Questions About Subscription Center Login

Not a Subscription Member?

Learn about the smartest way to optimize your investment in Autodesk software.

If you're not sure if you already have a Subscription Center account, or if you forgot your user ID, click the *Forgot User ID?* link under the user ID box on the Subscription Center sign-in page at www.autodesk.com/subscriptionlogin

Get Your User ID

Next, enter the email address associated with your Autodesk Subscription account; in most cases, this is your primary business email address. Click the *Submit* button and your user ID will be emailed to you.

Forgot User ID — Autodesk Subscription

Forgot your User ID? Submit the information below to receive your User ID by email.

* Required Field

* Email

[Need Help?](#)

[Back](#)

[Submit](#)

User ID Sent — Autodesk Subscription

Your User ID has been sent to:

carmela.bourassa@autodesk.com

Click Next to return to the Sign In screen.

[Need Help?](#)

[Next](#)

Get Your User ID

Forgot User ID — Autodesk Subscription

Forgot your User ID? Submit the information below to receive your User ID by email.

The email address entered below does not match any account on record. Please try again or register to create an account.

* Required Field

* Email

yourname@yourcompany.com

[Need Help?](#)

[Back](#)

[Submit](#)

If you receive the error message shown here, you might have used a different email address when you set up your account. Try another email address, or to create a new Subscription Center account, see page 4.

Forgot Password

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*Required Field

*User ID
michael.hall@autodesk.com

*Password

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Forgot Password

Next, enter your user ID and the email address associated with your Autodesk Subscription Center account; in most cases, this is your primary business email address. Click the *Submit* button and a password will be emailed to you.

Forgot Password — Autodesk Subscription

Forgot your Password? Submit the information below to receive a Password by email. You can change this Password at any time.

* Required Field

* User ID	* Email
<input type="text"/>	<input type="text"/>

Need Help?

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Forgot Password — Autodesk Subscription

Forgot your Password? Submit the information below to receive a Password by email. You can change this Password at any time.

User ID and email combination is not valid.

* Required Field

* User ID

Paul

* Email

paul.smith@autodesk.com

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[Submit](#)

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