Autodesk® Simulation Moldflow®
Communicator 2015

Installation Overview and Supplemental Information

01-20-2014

AUTODESK

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Installer Overview

1

This chapter takes you through the various stages of an installation, and provides you with information about each stage.

The following diagram shows the major parts of the installation process:

Further details are provided in the following sections.

IMPORTANT This overview describes the various pages of the installer to help you navigate the installation. For Autodesk® Simulation Moldflow® Communicator which does not require licensing, many of the items described are not options, despite being part of the installer. Please disregard all references to licensing in this Install Guide.

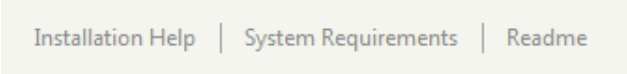
About Preparing for Installation

A checklist of prerequisites.

Before starting to install, check the following details:

- Confirm that your computer meets the minimum system requirements. If in doubt, click System Requirements at the bottom of the installer screen.
- Find the certified and recommended computer hardware for the products or suites you are planning to install. For more information, go to *www.autodesk.com/certified-hardware*.

- Review product documentation to clarify details such as the type of installation to do (stand-alone or network) and which products to install. Documentation is accessible from links on the lower left corner of the installer:



- Ensure that your user name has Administrator permissions to install applications on the computer or network.
- Obtain serial numbers and product keys for all products you want to install. These are on the product package or provided at the time you download the software.
- When you are ready to run the installer, close all running applications.

Windows 8/8.1 and the .NET 3.5 Requirement

Some Autodesk products require Microsoft DirectX, which, in turn, requires the Microsoft .NET Framework. But Windows 8/8.1 has enforced restrictions on installing .NET 3.5 and earlier versions from local media. Therefore, Autodesk products require Internet access so that Windows Update can install or enable the .NET Framework.

If the Autodesk installer is unable to install .NET 3.5 or an earlier version on Windows 8/8.1, the following message appears:

An Internet connection is required to install a Windows component. Please connect and re-launch the installer.

The .NET installation is prevented by any of the following conditions:

- An Internet connection is not available during installation.
- The computer is configured to use Windows Server Update Services (WSUS) instead of Windows Update.
- The Windows 8/8.1 update for Microsoft Security Advisory (*2749655*) is not installed.

If any of these conditions cannot be resolved, then the System Administrator or user must manually enable .NET 3.5 on each Windows 8/8.1 computer before running the Autodesk installer.

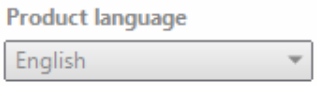
To manually enable .NET 3.5 on a Windows 8/8.1 computer

1. Right-click Start screen ➤ All Apps ➤ Control Panel ➤ Programs ➤ Turn Windows Featurs On or Off.
2. In the feature list, select Microsoft .NET Framework 3.5, ensuing that a check mark is visible for this feature.
3. Click OK.

For more information, see the following *MSDN article*.

About Product Language Selection

You can select the language you want to use during installation, using this drop-down menu on the installer:



Language Selection Menu

These conditions apply to language selection:

- All deployments must be in a single language. One administrative image can support deployments for different languages, but each deployment is for one language.
- If you are installing multiple products and select a language that is not supported by some products, these products use a default language.
- After you leave the Product Information page of the installer, the menu for selecting a language or adding a language pack is disabled. If you later decide to change the language, you cannot go back to the Product Information page and use the menu. Instead, you must cancel the installation, start the installer again, and then make the correct language selection on the Product Information page.

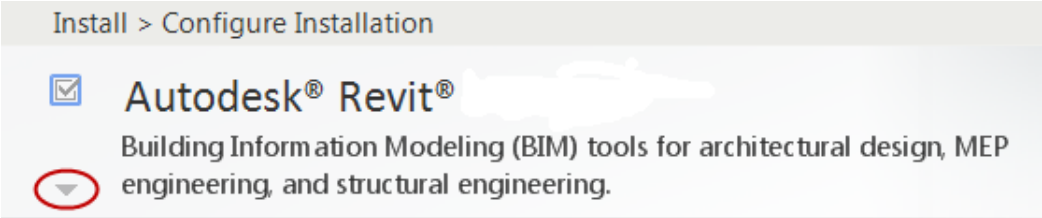
About the Installation Path and Product Configuration

Installation Path

This path specifies where the product folder will be installed. If you change the location, use only valid ASCII characters in the install path.

Product Configuration

Most products have a number of configuration settings. On the Install ➤ Configure Installation page, for any product you have selected to install, you see a triangular control for access to a configuration panel:



Click anywhere in the product box to open the configuration panel. For many products, you can select an installation type, either **Typical** to accept the default configuration settings, or **Custom** to review the settings and decide whether to modify them. More information on the configuration settings for your product may exist in a product supplement to *Installation Help*. After you have configured the settings as required, click the triangle to close the configuration panel.

Windows Installation 2

Autodesk Simulation Moldflow Communicator uses an installation Wizard to guide you through the installation process.

To Install this Product

The Installation Wizard guides you through several steps. See the Installation Overview (page 1) for additional information.

1 Uninstall (page 6) any pre-release versions you may have.

2 ■ If installing from a downloaded executable file, navigate to the file, right click on it, and double-click on the installation executable to start the installation.

3 In the Welcome page, click **Install** to begin the installation process.

4 In the License Agreement page,

- Select the appropriate entry in the **Country or Region** list.
- Review the agreement.
- Select the option to accept the agreement, then click **Next**.

NOTE If you reject the license agreement, you cannot install the software.

5 In the Product Information page,

- Select the **Product Language**. Your options depend on what you have purchased.
- Click **Next**.

6 In the Configure Installation page, all the available software is selected by default. If you don't want to install everything now, deselect the options you don't want.
   - Accept the default Installation Path, or click **Browse** to select a different folder.
   - Click **Install** to start the process.
7 The Wizard begins installing the software. In the Installation Progress page a progress indicator shows how much of the installation has been completed. Once the installation is complete, the Installation Complete page appears. The successfully installed products are listed, as are any products that failed to install.
8 Click **Finish** to close the Setup Wizard.

User Interface Language

The User Interface is available in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- English
- French
- German
- Italian
- Japanese
- Portuguese
- Spanish

Uninstall the product

The Uninstall feature enables you to remove this product from your Windows-based computer. You should remove this product from your computer if you plan to upgrade it to a newer version, or if you would like to change the configuration settings.

- Open the Windows Start menu and navigate to the Autodesk Folder.
- Click the **Uninstall** tool and select the product you want to uninstall.
- Click **Uninstall** then click **Exit** when the process is complete.

Frequently Asked Questions

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For advice and assistance with topics not covered here, go to *Autodesk Support*, click your product name, and search in the Knowledgebase for your product.

FAQ: Can I install Autodesk products from a website?

Several Autodesk websites support product downloads, including Subscription (*www.autodesk.com/subscription*), Education (*www.autodesk.com/education*), the Autodesk Store(*store.autodesk.com*), My Account, and the Trial site. On each site, you have a choice of several download methods to suit different requirements. If you want to install products directly on your computer, use the Install Now option. If you want to download the files to install products later, or to create a deployment, Download Manager is recommended, or you can use Browser Download. More details are provided on the download websites.

What if I want to install to a different location?

During installation, you can install to a different location by changing the installation path to another valid drive or folder on your computer. Autodesk tools, utilities, and service packs will be able to find the installed location.

Do I have to install all configuration options at once?

For many installers, the Configure Installation page provides a list of products that can be installed. You can choose to install as many or as few of these as you want. If you have already installed other Autodesk products, some of these options may already be installed.

If you do not want to install all these options, you can install them at a later time by relaunching the installer.

NOTE You will need your license information to relaunch the installer.

Can I install different products to different locations?

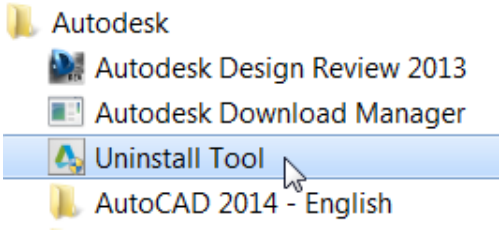
All products installed at the same time will be installed to the Installation path indicated at the bottom of the Configure Installation page.

If you would like to install products to different locations, install each product separately, changing the installation path for each installation.

NOTE Some products must be installed to the same path as related products. In this case, a warning will be provided, indicating that the Installation path has already been set by a previous installation.

FAQ: After installation, how can I uninstall the product?

To uninstall several products or an entire suite from a Windows computer, launch the Autodesk Uninstall Tool from the list of products on the computer:



Access to the list varies by version of Windows:

- **Windows 7:** Click Start menu ➤ All Programs.
- **Windows 8:** Right-click Start screen ➤ All Apps.

In the tool window, select the products to be uninstalled. If uninstalling one of your selected products would prevent another product from operating correctly, you will see a warning message about also uninstalling the related products. The Uninstall Tool does not uninstall service packs or locally installed Help files.

Some uninstall operations are best done for individual products rather than from the Uninstall Tool. An example is uninstalling a product without removing the related language packs. Product-specific operations are explained in the following procedure.

1. Go to the Windows control panel:
   - **Windows 7:** click Start menu ➤ Control Panel ➤ Programs/Uninstall a Program.
   - **Windows 8:** right-click Start screen ➤ All Apps ➤ Control Panel.
2. In Windows control panel, click the product name, and then click Uninstall/Change .

   The Installer opens in maintenance mode, and directs you through the process.