



# AUTODESK<sup>®</sup> 3DS MAX<sup>®</sup> 2010 & AUTODESK<sup>®</sup> 3DS MAX<sup>®</sup> DESIGN 2010

## GRAPHICS TABLETS QUALIFICATION

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### MICROSOFT<sup>®</sup> WINDOWS<sup>®</sup> PLATFORM

Last updated: September 11, 2009.

#### Readme First

The information contained in the [Readme First](#) document applies to all hardware qualifications executed on the Autodesk Media and Entertainment 2010 software product releases and should be acknowledged by all users prior to consulting the qualification charts.

#### What's New

Results for Wacom tablets are now available

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## Important Notes

1. The latest WACOM drivers are required for best tablet support. When installing a new WACOM driver, it is imperative to first uninstall the old driver, reboot, and then install the new one, as per instructions from Wacom Co., Ltd. Failure to do so may impact performance of the hardware.
2. WACOM tablets were qualified using hardware and graphics that have been previously qualified by Autodesk, as described in the following documents: [Graphics Qualification](#) & [Workstations Qualification](#).
3. If you are experiencing issues not listed in this document, please search our Knowledge Base or contact customer support (<http://www.autodesk.com/3dsmax-support>).

## Graphics Tablets

The following table provides a list of qualified graphics tablets for Autodesk 3ds Max and 3ds Max Design 2010 for Microsoft Windows software product release.

### Table Legend

✓	Qualified.
👉	Qualified with caveats. Refer to the Hardware System Caveats & Limitations.
⌚	Qualification planned or in progress. Results coming shortly.
👍	Supported although not officially qualified in our lab.
👎	Hardware component falls below minimum system requirements to run the Autodesk product.
✗	Qualification failed due to serious problems.
○	No qualification planned or not applicable.
—	Not yet tested.

Tablet Qualifications for Autodesk 3ds Max and 3ds Max Design 2010 for Microsoft Windows								
Tablet Brand & Model			Windows® XP Professional		Windows Vista® Business SP1		Windows® 7	
Brand	Model	Driver	SP3 32-bit OS	X64 Edition SP2 64-bit OS	32-bit OS	64-bit OS	32-bit OS	64-bit OS
Wacom®								
	Intuos® 4 pen tablet (small, medium, large,	<a href="#">6.1.1-3</a>	✓	✓	✓	✓	—	—

Tablet Qualifications for Autodesk 3ds Max and 3ds Max Design 2010 for Microsoft Windows								
Tablet Brand & Model			Windows® XP Professional		Windows Vista® Business SP1		Windows® 7	
Brand	Model	Driver	SP3 32-bit OS	X64 Edition SP2 64-bit OS	32-bit OS	64-bit OS	32-bit OS	64-bit OS
	extra-large)							
	Intuos 3 pen tablet	<a href="#">6.1.1-3</a>	✓	✓	✓	✓	—	—
	Cintiq® 21UX pen display	<a href="#">6.1.1-3</a>	✓	👍	👍	👍	—	—
	Cintiq 20WSX pen display	<a href="#">6.1.1-3</a>	✓	✓	✓	✓	—	—
	Cintiq 12WX pen display	<a href="#">6.1.1-3</a>	👉	👍	👍	👍	—	—

## Graphics Tablets Caveats & Limitations

The following table provides a description of graphics tablets caveats and limitations.

Graphics Tablets Caveats & Limitations					
Autodesk 3ds Max and 3ds Max Design 2010 for Microsoft Windows					
Vendor & Model	Driver	OS	Caveat / Limitation	Status	Workaround
Intuos 4	6.1.1-3	Microsoft Windows Vista	Bug #333750 Switching from application without profile to another application with profile lock temporary the cursor in the top-left corner	Issue reported to ISV	

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[Survey Link](#)

Please note that we monitor this feedback on a monthly basis. Should you need a faster turnaround time on your question/feedback, please email us at [me.3d.qualification@autodesk.com](mailto:me.3d.qualification@autodesk.com)

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