

AUTODESK[®] MUDBOX[™] 2009

WACOM TABLETS QUALIFICATION

Microsoft[®] Windows[®] Platform

Last updated: October 18th 2008.

Readme First

The information contained in the [Readme First](#) document applies to all hardware qualification executed on the Autodesk Mudbox 2009 software product release and should be acknowledged by all users prior consulting the qualification charts.

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What's New

Make sure you look at our latest addition to this document, which is: WACOM Tablets qualification results and caveats.

Important Notes

1. The latest WACOM drivers are required for best tablet support. When installing a new WACOM driver, it is imperative to first uninstall the old driver, reboot, and then install the new one, as per instructions from Wacom Co., Ltd. Failure to do so may impact performance of the hardware.
2. WACOM tablets included in this document were qualified with driver [6.08-4](#).
3. WACOM tablets were qualified using hardware and graphics that have been previously qualified by Autodesk, as described in the following documents: [Graphics Qualification](#) & [Workstations Qualification](#).
4. WACOM tablets were not qualified on Microsoft Windows XP Service Pack 3 (SP3).
5. If you are experiencing issues not listed in this document, please search our Knowledge Base or contact customer support (<http://www.autodesk.com/mudbox-support>).

WACOM Tablets

The following table lists the WACOM tablets for the Mudbox 2009 software product release.

Table Legend

- ✓ Qualified
- 👤 Qualified with caveats. Refer to Caveats & Limitations
- ⌚ Qualification planned. Results coming shortly
- ✗ Qualification failed due to serious problems
- Un-tested. No qualification planned – not applicable / not available

Tablets for Autodesk Mudbox 2009 for Windows					
		Windows XP SP2		Windows Vista Business SP1	
Tablet	Model	32-bit OS	64-bit OS	32-bit OS	64-bit OS
WACOM					
Intuos 3	—	👤	✓	👤	✓
Cintiq	12 inches	👤	👤	👤	👤
Cintiq	20 inches	✓	✓	✓	✓
Cintiq	21 inches	✓	✓	✓	✓

Caveats & Limitations

The following table provides a description of WACOM tablets caveats and limitations.

WACOM Tablet Caveats and Limitations				
Tablet	Driver	OS	Limitation / Caveat	Status/ Workaround
Cintiq 12 inches	6.08-4	All	Bug #311781 There may be a delay or difficulty when selecting menus.	

Operating System Dependent & Miscellaneous Issues

There are currently no known operating system dependent or miscellaneous issues related to the WACOM graphics tablets supported by the Mudbox 2009 software product.

Limitation / Caveat		
BUGID	OS	Description
None so far.	—	—
—	—	—

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