Autodesk® 3ds Max® 2009 / 3ds Max Design® 2009

WORKSTATIONS/MOBILE STATIONS HARDWARE QUALIFICATION

Microsoft® Windows® Platform

Last updated: June 19, 2009.

Readme First

The information contained in the <u>Readme First</u> document applies to all hardware qualification executed on the Autodesk 3ds Max 2009 software product release and should be acknowledged by all users prior consulting the qualification charts.

What's New

Fujitsu R670 now added in our list of supported hardware. Updated results for HP Z400, Z600, Dell T3500, T7500, Lenovo S20, D20 and Dell notebooks.

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Important Notes & Disclaimers

- Please refer to the <u>graphics hardware page</u> to obtain further information on the graphics cards that have been qualified for 3ds Max 2009
- Please refer to the hardware vendor site to get a list of all supported graphics cards for the workstations listed below
- All hardware qualification done on 3ds Max 2009 have been performed using the following configuration:
 - Single screen at resolution of 1920x1200 (60Hz)
 - 4 GB of RAM (workstations) 2 GB of RAM (laptops)
 - o SATA drives
 - Virtual memory (swap file size) : maximum size set to 4 GB
 - Microsoft Windows *Classic* Theme
 - Visual Effects Settings adjusted for 'best performance' (found in the performance options of system properties)
 - $\circ~$ 3ds Max/3ds Max Design Autocam feature (Viewcube & SteeringWheel) disabled.
- All qualifications done on *Microsoft Vista Business* operating system have been done with the '*desktop composition*' feature disabled (often referred as the AERO feature)
- If you are experiencing additional issues not listed in this document, please search our Knowledge Base or contact customer support (<u>http://www.autodesk.com/3dsMax-support</u>)
- It may be possible to successfully use 3ds Max with a non-qualified or partially qualified configuration, but support and maintenance programs will be subject to the Autodesk Support service guidelines
- The graphics drivers specified in this document are the drivers that were used for the qualification process. While it may be possible to use 3ds Max successfully on earlier or later drivers, Autodesk cannot guarantee their performance or behavior. The same apply for the systems configuration described above.

Processors support

Table Legend

- ✓ Qualified and supported
- Supported (although not officially qualified in our lab).

Processors Qualifications for Autodesk 3ds Max 2009 for Windows				
Processors	Status			
INTEL				
Intel® Xeon®	S			
Dual Quad-Core Intel® Xeon®	\checkmark			
Quad-Core Intel® Xeon®	S			
Dual-Core Intel® Xeon®	j)			
Intel® Core™ Duo	j)			
Intel® Pentium® Dual-Core	S			
Intel® Pentium® D	j)			
Intel® Core™2 Quad	\checkmark			
Intel® Core™2 Extreme	\checkmark			
Intel® Core™2 Duo	\checkmark			
Intel® Core™2 Duo Mobile	\checkmark			
Intel® Centrino®	j)			
AMD				
Dual-Core AMD Opteron™	\checkmark			
Athlon™ FX	Ś			
Athlon™ X₂ for notebooks	Ś			
Athlon™ X₂ Dual-Core	5			
Second-Generation AMD Opteron™	\$			
AMD Opteron™	Ś			
Quad-Core AMD Opteron™	e)			

Workstations /Desktops

The following table lists the workstations (desktops) that have been qualified for the 3ds Max 2009 software product release.

Table Legend

\checkmark	Qualified in Autodesk Hardware Qualification Labs
Î	Qualification in progress. No issues found so far. Considered as 'Supported' until qualification is officially completed.
ø	Qualified with caveats. Refer to

C C

Caveats & Limitations.

- Qualification planned. Results coming shortly.
- Supported (although not officially qualified in our lab).
- Tested but not supported
- **X** Qualification failed due to serious problems.
- Un-tested. Configuration not currently supported by hardware vendor OR no qualification planned.

Workstations/Desktops Qualifications for Autodesk 3ds Max 2009 for Windows							
Windows XP SP2 Windows Vista Business SP1							
Model	32-bit OS	64-bit OS	32-bit OS	64-bit OS			
Hewlett-Packard	Hewlett-Packard						
Z800	√*	\$	Ŵ	\checkmark			
Z600	√*	<u>ل</u>	ŝ	\checkmark			
Z400	√*	\checkmark	\checkmark	\checkmark			
Xw9400 quad core	√*	Ð	₿)	\checkmark			
Xw9400 dual core	\checkmark	Ð	₿)	\checkmark			
Xw86oo	5	\checkmark	\checkmark	6			
Xw8400	\checkmark	\$	₿)	\checkmark			
Хw66оо	\checkmark	Ð	۵.	\checkmark			
Xw46oo	\checkmark	S	<u></u>	\checkmark			
Xw4550							
DELL							

Precision T7500	√*	A	A	\checkmark		
Precision T7400	\checkmark	₿		\checkmark		
Precision T3500	√*	\$	٤)	\checkmark		
Precision T ₃₄ 00	\checkmark	5		\checkmark		
<u>Lenovo</u>						
S20	\checkmark	\checkmark	\checkmark	\checkmark		
S10	\checkmark	Ð	₿)	\checkmark		
D20	\checkmark	€)	<u>ل</u>	\checkmark		
D10	\$	\checkmark	\checkmark	\$		
Fujitsu						
R670	\$	S	Solution	ß		
R550	\checkmark	S	£)	\checkmark		
R540	\checkmark	\$	٤)	\checkmark		
M460	\checkmark	\$	b	\checkmark		
M450	A	\checkmark	\checkmark	\checkmark		

*This was qualified using Windows XP SP3

Mobile stations / Laptops

The following table lists the mobile stations (laptops) that have been qualified for the 3ds Max 2009 software product release.

Mobile Stations/laptops Qualifications for Autodesk 3ds Max 2009 for Windows								
			Windows XP SP2		Windows Vista Business SP1			
Model	Graphics	Driver	32-bit OS	64-bit OS	32-bit OS	64-bit OS		
Hewlett-Pack	Hewlett-Packard							
8730w	NVIDIA QuadroFX 3700M	176.87	\checkmark	ß	\checkmark	ß		
8730W	NVIDIA QuadroFX 2700M	176.87		4	1	\checkmark		
8730w	ATI FireGL v5725	8.503.2.1	4	4	4	\checkmark		
8710W	NVIDIA QuadroFX 3600M	174.70	\checkmark			\checkmark		
8710W	NVIDIA QuadroFX 1600M	174.70	5	\checkmark	₿.	\$		

Mobile Stations/laptops Qualifications for Autodesk 3ds Max 2009 for Windows							
			Windows XP SP2		Windows Vista Business SP1		
Model	Graphics	Driver	32-bit OS	64-bit OS	32-bit OS	64-bit OS	
8530w	NVIDIA Quadro FX 770M	176.87	A	1		~	
8530w	ATI FireGL v5700	8.503.2.1	\checkmark		4	\$	
8510W	NVIDIA Quadro FX 570M	174.70	S)	\checkmark	\checkmark	¢,	
8510W	ATI FireGL v5600	8.391.7.2	\checkmark	5	<u>_</u>	\checkmark	
DELL							
Precision M6400	NVIDIA QuadroFX 3700M	179.50	√*	1	A	~	
Precision M4400	NVIDIA Quadro FX 770M	176.88	~	5	S	~	
Precision M6300	0		S		A	S	
Precision M4300	6		J.	\checkmark	\checkmark	S	
Lenovo	•						
W700	NVIDIA QuadroFX 3700M	176.55	~	Ş	Ð	Ð	
W500	ATI FireGL v5700	8.543	€)	5	4	\checkmark	
Т61Р	NVIDIA Quadro FX 570M	174.71 (XP 32- bit)	√	•	•	~	
		101.45 (Vista 64-bit)					
Fujitsu							
H270	NVIDIA Quadro FX 770M	175.97	~	₽ L	4	~	
H250	NVIDIA QuadroFX 570M	101.28 (Vista 64-bit) 156.87 (XP 32- bit)		•	•	 Image: A start of the start of	

*This was qualified using Windows XP SP3

Caveats & Limitations

Please make sure to refer to the <u>graphics qualification document</u> in search for potential caveats that may apply to the graphics card in your mobile station or workstation.

	Workstations/Laptops Caveats and Limitations						
Vendor & Model	Graphics	Driver	Operating System	Caveat	Status / Workaround		
All	NVIDIA QuadroFX 3700M NVIDIA QuadroFX 2700M	176.56 (HP) 176.55 (Lenovo)	Not specific	Warning for Autodesk Mudbox users: application cannot be used with this driver	Drivers 176.87 (HP) 176.93 (Lenovo) 176.88 (Dell) resolve this issue. Please download from vendor's site.		

The following table provides a description of work/mobile stations caveats and limitations.

Operating System Dependent & Miscellaneous Issues

No issues have been reported to this date

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Survey Link

Note: We monitor this feedback on a monthly basis.