Discontinuation of Flow Design

Questions and answers

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1. General information

1.1 What is happening to Flow Design?
Flow Design is being discontinued for both new sales as well as renewals effective starting March 27, 2018. We are discontinuing the technology for a period of time as we evaluate and align with market expectations.

1.2 What are the replacement offerings?
There are no replacement offerings. Existing subscribers will maintain access to the technology until the end of their current contract.

1.3 Why is Autodesk making this change?
Autodesk is simplifying the overall Simulation product offerings. We will discontinue this technology as we evaluate and align delivery based on our customer needs. In the meantime, existing subscribers will maintain access to the technology until the end of their current contract.

1.4 What geographies are affected by this change?
This change impacts all Flow Design customers across the globe.

1.5 Can I purchase new licenses of the version after March 27, 2018?
No. It is not possible to purchase new licenses of Flow Design after March 27, 2018.

2. Information for Existing Customers of Standalone Flow Design

2.1 Why is this change beneficial to an existing customer?
Autodesk is simplifying the overall Simulation product offerings. We will discontinue this technology as we evaluate and align delivery based on our customer needs. In the meantime, existing subscribers will maintain access to the technology until the end of their current contract.

2.2 Is there any price impact for an existing customer when they come up for renewal?
No. It is not possible to renew Flow Design subscriptions after March 27, 2018.

2.3 What changes will an existing customer see, and when will they see them?
Existing subscribers will maintain access to the technology until the end of their current contract at which time there will no longer be the option to renew.

2.4 What happens when the renewal comes up for a subscription to Flow Design?
Customers cannot renew the version of Flow Design after March 27, 2018.